

CFO Anna Brosche response to the TRUE Commission regarding indigent care contract oversight

We are performing tests similar to those tested in the Council Auditor's report they reviewed. Prior to hiring a Finance Compliance Manager, these responsibilities were often assigned to Treasury staff, likely due to proximity to the Director's Office. Due to turnover in the staff assigned to perform the indigent care monitoring, we did not realize it was NOT being performed until the Council Auditor inquired during one of their follow up audits. It then got reassigned to other Treasury staff, which isn't the most appropriate group to be performing these tasks. When we learned our external tourist development tax audit vendor did not want to renew their contract, I saw an opportunity to hire a Finance Compliance Manager to handle the tourist development tax audits, as well as the indigent care agreement monitoring and the vehicles for hire compliance work required by the code. For the indigent care agreement, we perform quarterly monitoring procedures that include testing a sample of the transactions charged to the City's indigent care account to ensure they comply with the terms of our agreement with UF Health.